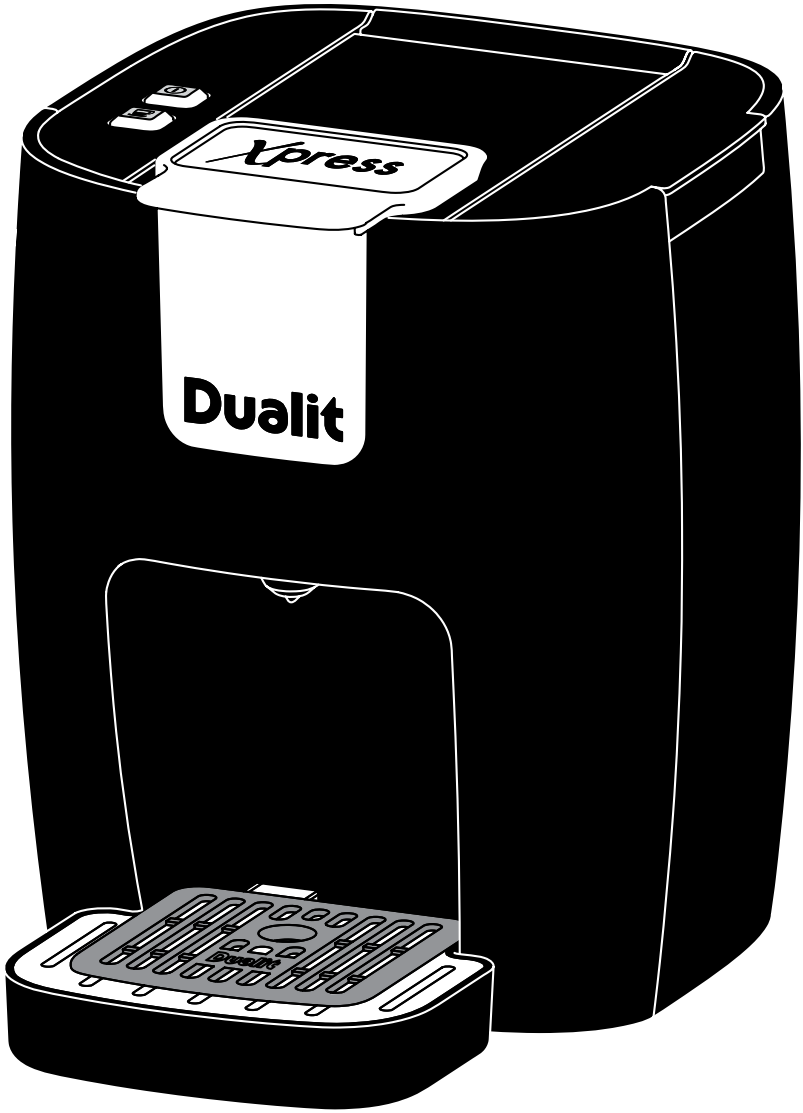
Xpress
3in1 Coffee Machine

Instruction Manual & Guarantee

Dualit®

Since 1945



YOUR XPRESS 3 IN1 COFFEE MACHINE

High pressure espresso machines, such as your new Dualit Xpress 3 in1 Coffee Machine, require constant care and maintenance to prolong their life.

Please remember to:

- **Rinse through after every use.**
- **Descale your machine on a regular basis.**

COFFEE COMPLEMENTS

(NOT INCLUDED)

MILK FROTHER

www.dualit.com/milk-frother

COFFEE GRINDER

www.dualit.com/coffee-grinder

Unpack the box with care, keeping all the packaging materials until you are satisfied everything is present and in working order. Once satisfied remove any labels from the coffee machine and recycle the packaging appropriately.

All illustrations are for representation only, your model may have a different appearance from illustrations shown.

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READ ALL THE INSTRUCTIONS

BEFORE USING THE XPRESS 3IN1 COFFEE MACHINE. KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE.

- WARNING: This appliance must be earthed.
- Ensure that the voltage of the appliance corresponds to that of the mains supply.
- Do not place the coffee machine on a metal tray or other metal surface during use.
- Do not place the appliance on a polished wood or permeable surface, it could damage the surface.
- Do not place on a tray or surface that may collect liquid.
- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they under stand the hazards involved. Cleaning and user maintenance should not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children aged less than 8 years.
- Appliances can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should not play with the appliance.
- If there is internal water leakage, do not operate the coffee maker and unplug it at once in order to avoid electric hazard.
- We recommend that the appliance is plugged into a socket that has no other appliance connected to it. Failure to do this may cause an overload, trip a circuit breaker or blow a fuse. Preferably the socket outlet should be protected by a residual current device (RCD)
- To prevent damage to the appliance do not use alkaline cleaning agents when cleaning, use a soft cloth and a mild detergent.
- Hot water hazard. Do not get into direct contact with hot water.
- Do not lift the appliance up using the handle. Only hold the appliance body. Unplug and allow to cool prior to moving.
- Do not place the appliance over or close to sources of heat such as electric rings, hot ovens or open flames.
- The use of extension cables not authorised by the manufacturer may cause damage or accidents.
- Do not use the appliance without water as this may cause the pump to burn out.
- The power supply cable should not be allowed to come into contact with hot surfaces.
- Do not leave this appliance unattended.
- Unplug the appliance from the mains to allow to cool before cleaning or maintaining. For details, please refer to cleaning section.
- Do not leave the appliance in a room with a temperature below 5°C, as any water remaining in the appliance could freeze and cause damage.
- Before refilling the water reservoir, unplug the appliance from the mains.
- Do not overfill the water reservoir.
- Do not use sparkling water (with carbon dioxide).
- Never fill the reservoir with hot or boiling water.
- Only use the appliance with the drip tray correctly fitted.
- This appliance is intended for household use only. If the appliance is used improperly or for professional or semi-professional purposes or if it is not used according to these instructions the guarantee becomes invalid and Dualit refuses any liability for damage caused.

- Do not touch the metal parts, the filter holder or its housing when the appliance is in use, as this may cause burns or scalding.
- Do not operate this appliance with a damaged cord or plug. If the supply cord is damaged, it must be replaced by Dualit Ltd, its service agent or a similarly qualified person in order to avoid a hazard.
- Do not use if dropped, cracked or damaged.
- This appliance conforms to directive 2004/108/EC regarding electromagnetic compatibility.
- This appliance conforms with directive 2006/95/EC regarding low voltage.
- Do not immerse in water or other liquids.
- Do not operate on an uneven surface.
- Turn the appliance off and unplug when not in use.
- Do not throw away the appliance with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment.

SAVE THESE INSTRUCTIONS

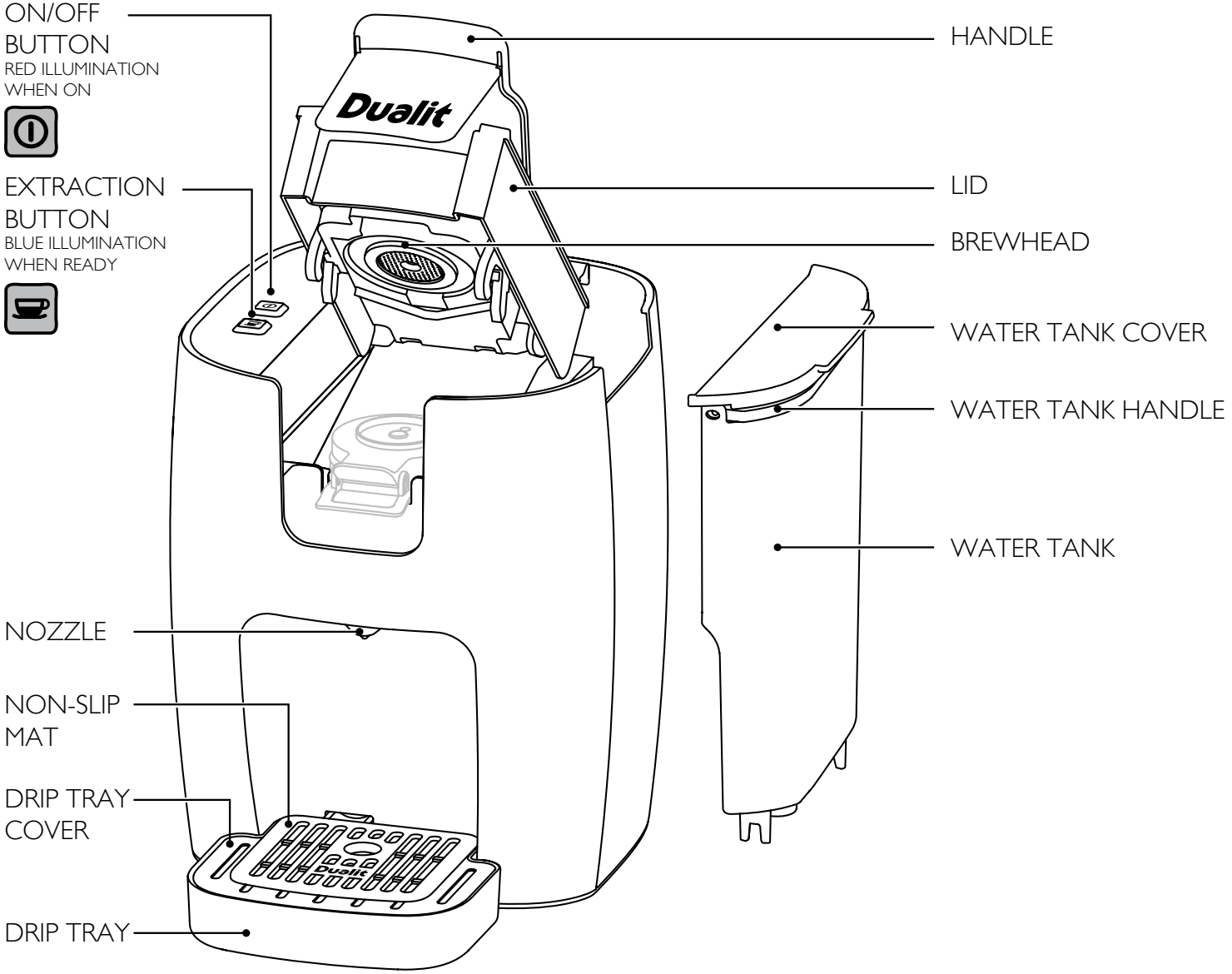
BEFORE FIRST USE

Unpack the box with care, keeping all the packaging materials until you are satisfied everything is present and in working order. Once satisfied remove any labels from the coffee system and recycle the packaging appropriately.

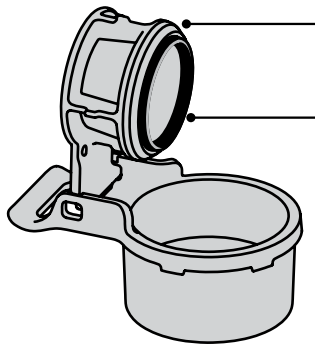
THE XPRESS 3IN1 COFFEE MACHINE MUST BE FLUSHED THROUGH WITH WATER BEFORE THE FIRST USE.

1. Follow the instructions as if priming the appliance, page 8, leave the Coffee Filter holder or Dualit NX Holder empty, i.e. no ESE Pod, NX Capsule or ground coffee.
2. Empty the whole water tank through both holders; this will rinse the internals ready for brewing coffee.
3. Before they are used the holders, filters, and water tank must be washed with detergent and lukewarm water, then rinsed and dried.

KNOW YOUR XPRESS 3 IN1 COFFEE MACHINE

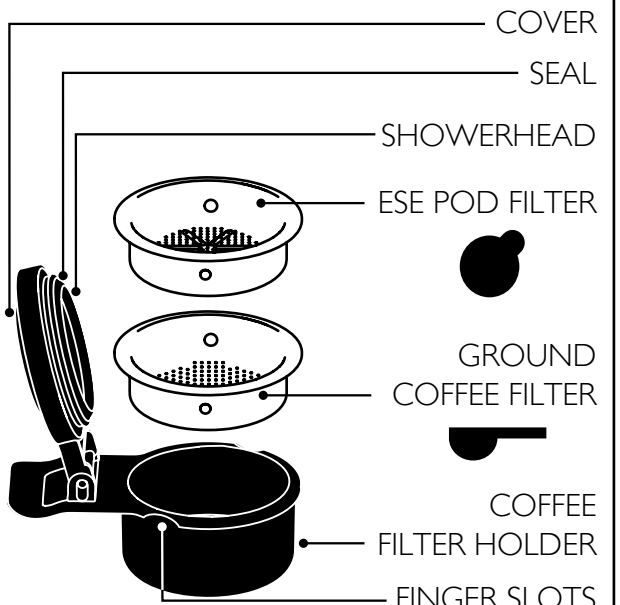


DUALIT NX HOLDER (GREY)

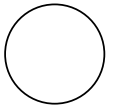


(Compatible with Dualit NX Capsules sold separately)

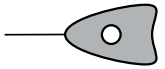
COFFEE FILTER HOLDER (BLACK)



MAINTENANCE KIT



20X FILTER PAPERS

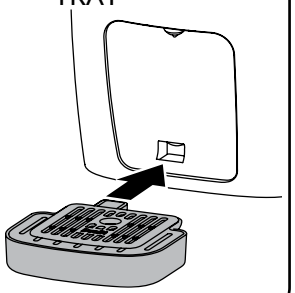


FILTER PIN

START UP

To achieve optimum performance from your coffee machine follow this procedure.
SAFETY INSTRUCTION: Never lift the handle or lid whilst the coffee is being extracted. Water will be HOT.

1 ATTACH DRIP TRAY

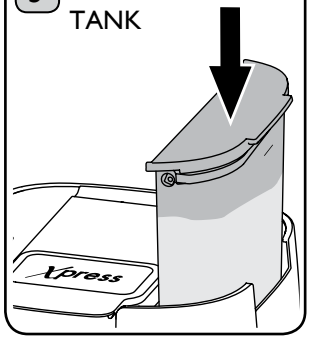


Place the drip tray cover and non slip mat onto the drip tray. Attach the drip tray assembly to the Xpress, ensure it is firmly fixed in place.

2 REMOVE AND FILL WATER TANK

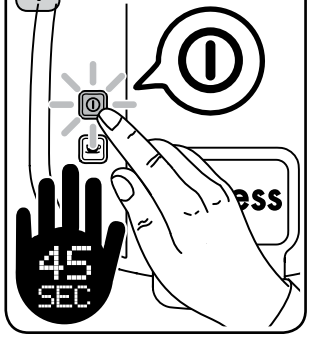
Lift the water tank cover up. Pull the water tank out using the water tank handle and carry to the tap. Fill with water, not above 'MAX' mark.

3 INSERT WATER TANK



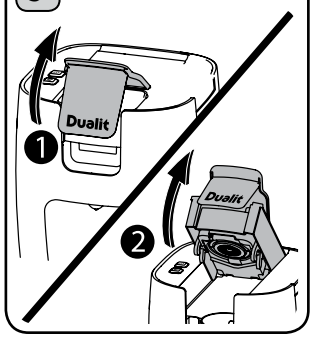
Place the water tank in the coffee machine and press the tank firmly back into place, make sure the water tank cover is flush. **Do not fill the water tank whilst it is in the coffee machine.**

4 TURN ON



Plug in the power cord. Press the 'ON' button, it will illuminate solid red. After approximately 45 seconds the extraction button will illuminate blue indicating the machine is ready to use.

5 OPENING LID



Note: Opening the lid is a 2 stage operation.
- Using your thumb lift the handle up.
- Use the handle to lift the entire lid.

6 CHOOSE HOLDER

NX coffee capsules
(See Page 09)

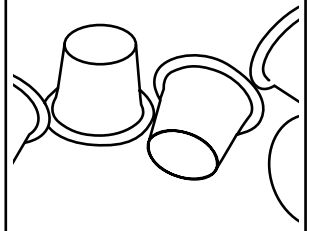
ESE coffee pods
(See Page 10)

Ground coffee
(See Page 11)

USING NX CAPSULES

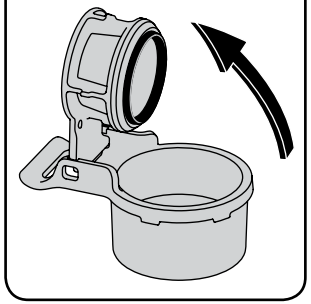
Select the Dualit NX holder (grey). **Do not attempt to touch the capsule straight after use, it will be HOT. Allow to cool before touching.**

1 PURCHASE CAPSULES



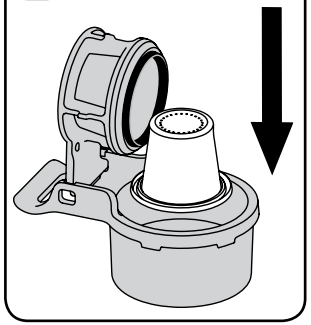
NX Coffee Capsules are available directly from supermarkets, good independent retailers, www.dualit.com/nx-capsules or call Dualit sales on 01293 652 500 (UK delivery only).

2 NX HOLDER



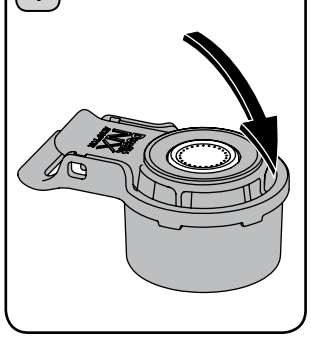
Select the NX holder and open its cover. **This holder is for use with Dualit NX Capsules only.**

3 INSERT CAPSULE



Place the capsule in the NX holder with the foil side facing the base of the filter holder.

4 CLOSE COVER

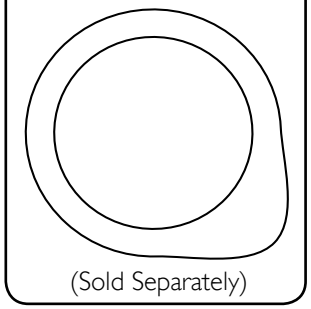


Close the cover of the NX holder.
Now go to page 12 for extraction.

USING ESE COFFEE PODS

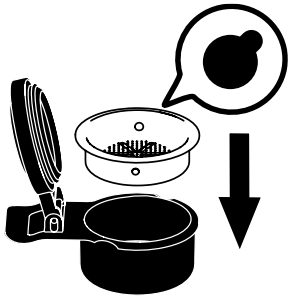
Select coffee filter holder (black). **Do not attempt to touch the pod straight after use, it will be HOT. Allow to cool before touching. Use the tab to remove the pod.**

1 PURCHASE PODS



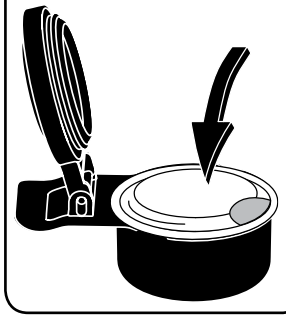
ESE Coffee Pods are available directly from supermarkets, good independent retailers, www.dualit.com/coffee-pods or call Dualit sales on 01293 652 500 (UK delivery only).

2 ESE POD FILTER



Select the filter with the 'ESE Pod' mark on the base. Push the filter into the coffee filter holder. Note: To remove filter pull out using finger slots.

3 INSERT POD



Place one fresh coffee pod into the ESE Pod filter. Make sure all of the pod is entirely tucked inside the holder.

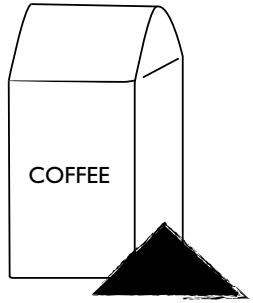
4 CLOSE COVER

Close the cover of the coffee filter holder.
Now go to page 12 for extraction.

USING GROUND COFFEE

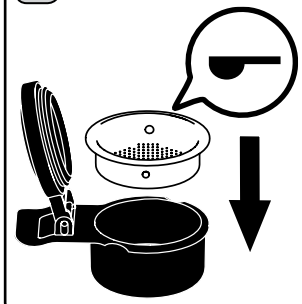
Select coffee filter holder (black). **Do not touch the ground coffee straight after use, it will be HOT. Allow to cool before touching.**

1 THE COFFEE



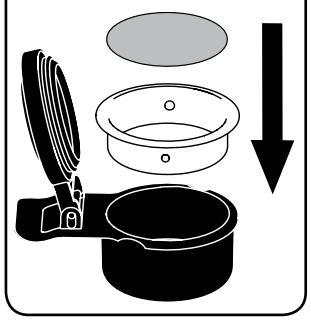
Freshly grind your beans using setting 3-5 on the Dualit Coffee Grinder or use a pre-ground coffee suitable for espresso machines. Ground coffee is available from supermarkets and coffee expert shops.

2 THE FILTER



Select the filter with the 'ground coffee' mark on the base. Push the filter into the coffee filter holder. Note: To remove filter pull out using finger slots.

3 FILTER PAPER



Remember to use filter papers. These can help to prevent filter blockages. These are available directly from www.dualit.com/support/coffee-machine/spares or Dualit sales on 01293 652 500 (UK delivery only).

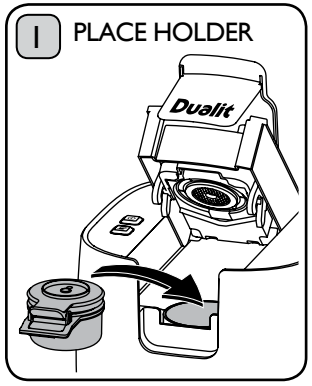
4 FILL HOLDER

Using a spoon, fill the filter to its top edge. Wipe the edge of the filter clean to stop water or coffee leaking from the brewhead.

5 CLOSE COVER

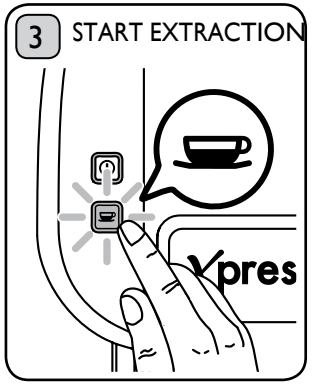
Close the cover of the coffee filter holder.
Now go to page 12 for extraction.

THE ESPRESSO SHOT

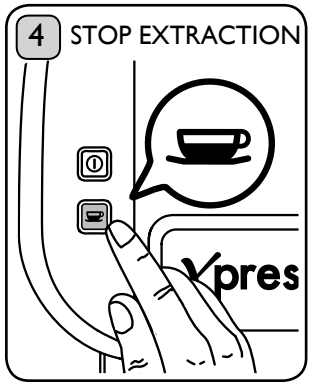


Place your chosen holder inside your coffee machine.

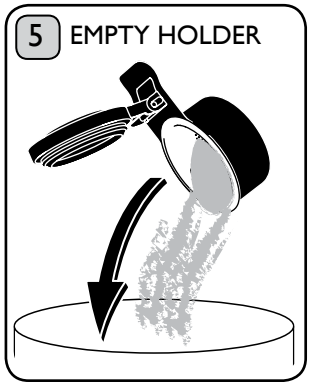
Note: Closing the lid is a 2 stage operation.
-Push down lid.
-Ensure handle is locked into position.



Press the extraction button to start dispensing coffee.



Press the extraction button again when you have reached your desired amount. Unplug after use.



To empty the coffee out of the filter holder, allow for coffee to cool, knock into a bin and rinse under a tap. **Do not leave coffee in holders for extended periods of time.**

BARISTA TRAINING

The Dualit Xpress 3in1 Coffee machine brings coffee shop style coffee into your home, Let's start with a quick training session and turn you, the coffee drinker, into a barista...

THE PERFECT COFFEE
You are looking for an espresso with a 2-3mm crema and a rich, dark brown colour underneath (the exact colour will depend on the bean you have chosen and the grind, fine grinds make a darker espresso than coarser grinds).

• We recommend the Dualit Coffee Grinder, grind setting 3-5. This is available directly from www.dualit.com/products/coffee-grinder or Dualit sales on 01293 652 500 (UK delivery only).

• It should have a taste that is full of flavour (whether mild and subtle or rich and strong) and should not be bitter. It should stay hot to the bottom of the espresso.

• The Dualit Xpress 3 in 1 Coffee Machine is designed to produce an optimum coffee volume of 35ml.

• If you would like a longer drink, remove your chosen holder from the Xpress, replace the used coffee with fresh coffee and extract a second shot into your existing cup.

• If you are making an Americano, dispense your desired amount of hot water into your cup first, then extract your 35ml shot of coffee on top. This preserves the crema.

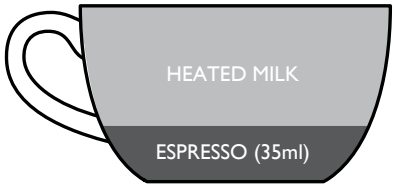
To make even more types of coffee please consider our Dualit Milk Frother. This is available directly from www.dualit.com/products/new-milk-frother or Dualit sales on 01293 652 500 (UK delivery only).

COFFEE GUIDE

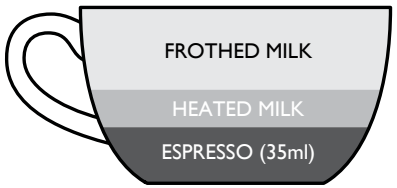
ESPRESSO

ESPRESSO MACCHIATO

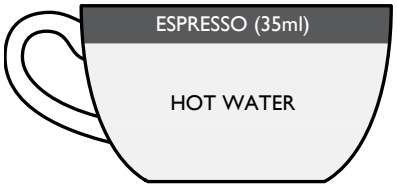
CAFFE LATTE



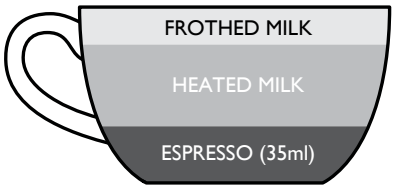
CAPPUCCINO



AMERICANO



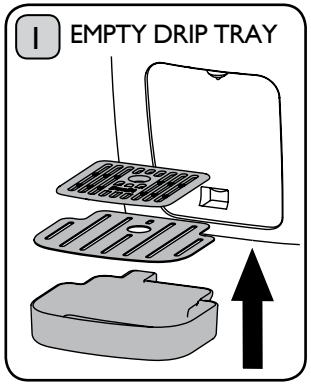
FLAT WHITE



CLEANING - AFTER EACH USE

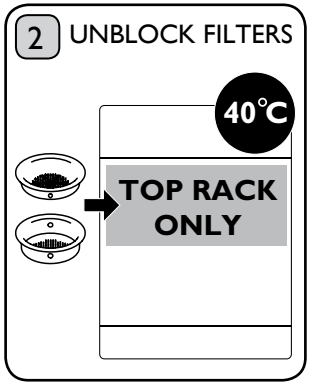
BEFORE CLEANING, MAKE SURE THE MACHINE IS SWITCHED OFF, UNPLUGGED AND ALLOWED TO COOL.

1 EMPTY DRIP TRAY



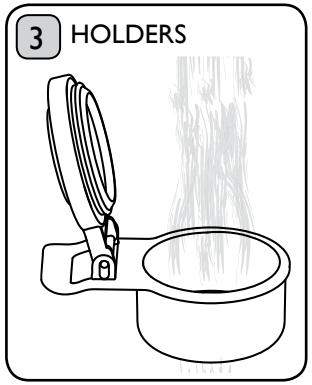
Empty the drip tray regularly. Remove the non-slip mat and rinse after each use. Place the drip tray and cover on a dishwasher cycle below 40°C and remove prior to drying cycle.

2 UNBLOCK FILTERS



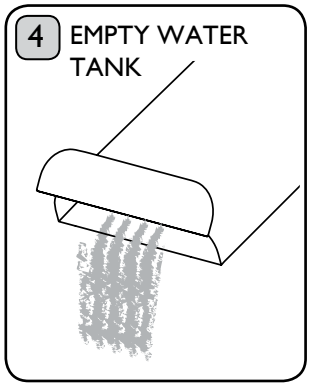
Place filters on a dishwasher cycle below 40°C. Place all parts on top rack only & remove prior to drying cycle. Do not wash any other parts in the dishwasher.

3 HOLDERS



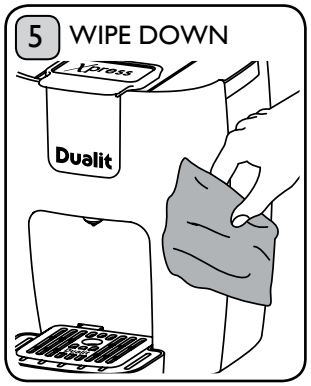
Wash holders under running water to remove any dried coffee. Do not wash in the dishwasher.

4 EMPTY WATER TANK



Empty and rinse out after each session and refill with fresh water just before you make your next round of espresso.

5 WIPE DOWN

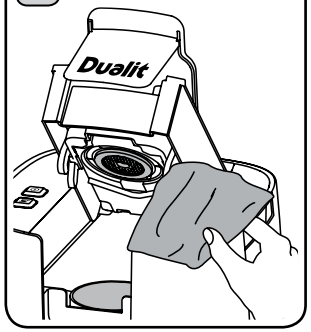


Wipe down the body of the coffee machine, with a damp non abrasive cloth.

CLEANING - MONTHLY

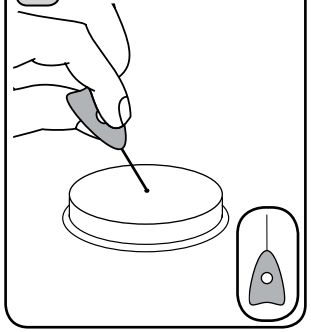
BEFORE CLEANING, ENSURE THE MACHINE IS SWITCHED OFF, UNPLUGGED & ALLOWED TO COOL. USE NX CAPSULES OR ESE PODS TO REDUCE FREQUENCY OF CLEANING.

1 WIPE BREWHEAD



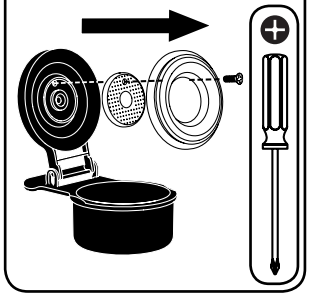
Wipe the entire brewhead area and ensure it is completely free of coffee grounds. Fine coffee grounds can block the showerhead.

2 UNBLOCK FILTERS



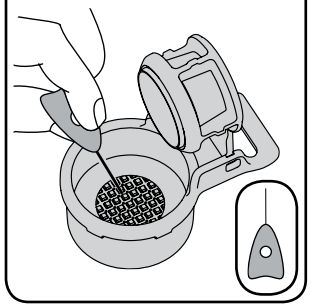
Filters often get blocked with prolonged use. To unblock, use the filter pin and push through the small holes on both sides of the filter.

3 UNBLOCK COFFEE FILTER SHOWERHEAD



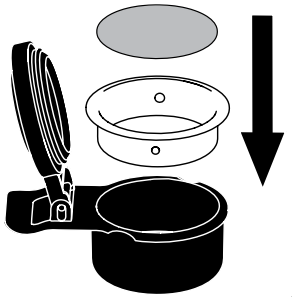
Use a PHILLIPS screwdriver to remove the showerhead of the coffee filter holder. Unblock using the filter pin and rinse thoroughly.

4 UNBLOCK DUALIT NX HOLDER



The NX holder can get blocked with dried coffee. To unblock, use the filter pin to clean between the grooves.

5 FILTER PAPER



Remember to use filter papers. These can help to prevent filter blockages. These are available directly from www.dualit.com/support/coffee-machine/spares or Dualit sales on 01293 652 500 (UK delivery only).

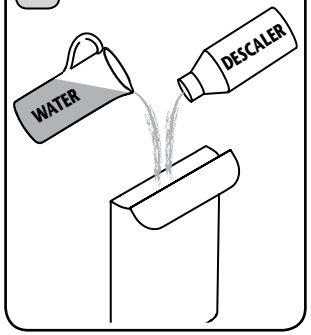
DESCALE REGULARLY

IMPORTANT NOTICE: PRODUCT FAILURE DUE TO THE BUILD UP OF LIMESCALE IS NOT COVERED BY GUARANTEE - DESCALE REGULARLY.

1 THE DESCALER

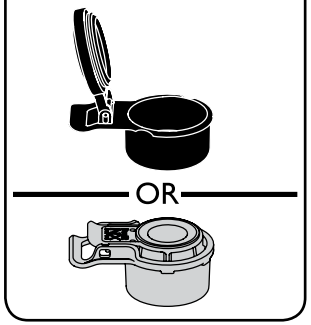
Ensure the descaling product is suitable for coffee machines. **DESCALE ONCE A MONTH IN HARD WATER AREAS**

2 FILL TANK



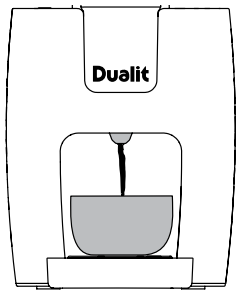
Fill the water tank with the descaling solution. **FOLLOW THE INSTRUCTIONS ON THE PACK.**

3 HOLDERS



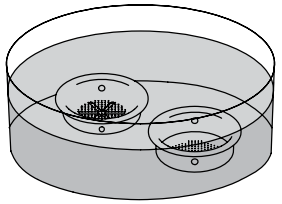
Choose the filter holder you use regularly. Or if you use both then cycle between the two.

4 DESCALE



Place a large container on the drip tray. Dispense through brewhead. Continue until the tank is empty.

5 DESCALE FILTERS



Place the filters in a container and soak in descaling solution.

6 RINSE TANK AND FLUSH

Rinse the water tank and fill with water. Operate as if making coffee and **flush water through the machine.** This will remove any traces of the descaling solution.

TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE(S)	SOLUTION(S)
My machine is making a loud and continuous pumping noise	1. Water tank is not correctly seated in position.	1. Locate water tank and press down firmly making sure the water tank cover is flush with the top of the coffee machine lid.
	2. Water tank is empty.	2. Fill water tank.
My machine has stopped during use	1. Water tank is empty.	1. Fill water tank. Your machine is now ready to extract your next coffee.
My machine is not working	**1. Fuse may have failed.**	**1. Check and replace the fuse.** 2. Contact the Dualit customer helpline on +44 (0)1293 652 500 (09:00 to 17:00 Monday to Friday).
My coffee is not hot enough	1. Filter holder is not pre-heated.	1. Prime machine.
	2. Cup or mug is not pre-warmed.	2. Warm cup.
My coffee has no crema	1. The ground coffee filter is blocked because the coffee grind is too fine.	You are looking for an espresso with a 2-3mm crema with rich, dark brown colour underneath. 1.1 Ensure you are using setting 3-5 on the Dualit Coffee Grinder or use a pre-ground coffee suitable for espresso machines. 1.2. Clean cup filter. 1.3. Remember to use filter papers. these can help to prevent filter blockages. These are available directly from www.dualit.com/support/coffee-machine/spares or Dualit sales on 01293 652 500 (UK delivery only).
	2. ESE Pod or NX Capsule is not fresh.	2. Keep them in their foils until ready to use.
	3. Ground coffee is not fresh.	3. Ground coffee only has a three-day shelf-life. Grind only the amount of beans that you need.
	4. The coffee grind is too course.	4. Ensure you are using setting 3-5 on the Dualit Coffee Grinder or use a pre-ground coffee suitable for espresso machines.
My coffee machine does not flush through	1. A filter holder is not in the coffee machine.	1. As a safety feature your Xpress will not operate without a filter holder or with the coffee machine lid open.
My coffee is diluted and weak and there is also additonal water in the drip tray	1. Damaged seal on the brewhead.	1. Contact the Dualit customer helpline on +44 (0)1293 652 500 (09:00 to 17:00 Monday to Friday).
My coffee is diluted and weak but there is no additional water in the drip tray	1. Damaged seal on the filter holder.	1. See the Dualit website for spares, www.dualit.com/support/coffee or Dualit sales on 01293 652 500 (UK delivery only).

TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE(S)		SOLUTION(S)
The foil on my NX Capsule is not being pierced and there is also additional water in the drip tray	1. Damaged seal on the brewhead.		1. Contact the Dualit customer helpline on +44 (0)1293 652 500 (09:00 to 17:00 Monday to Friday).
The foil on my NX Capsule is not being pierced but there is no additional water in the drip tray.	1. Damaged seal on the filter holder.		1. See the Dualit website for spares, www.dualit.com/support/coffee or Dualit sales on 01293 652 500 (UK delivery only).
Filter is difficult to remove from filter holder	Metal filters may expand due to the water temperature.		Use the rim of the spare filter to ease stuck filter from the filter holder.
Handle and Lid do not close	1.The filter holders are positioned incorrectly. 2. The manner of closing the coffee machine lid is wrong.		1. Ensure the filter holder is seated correctly in the coffee machine. (See Page 12). 2. Be sure to push the coffee machine lid down first then the handle. (See Page 12).
PROBLEM	TEST	RESULT(S)	SOLUTION(S)
No coffee flowing when using the NX holder	**THE NX HOLDER TEST:** Dispense water through the NX Holder. Ensure **NO** capsule is inside.	**No water** (Issue 1) (If no water, **STOP** after 5 seconds)	**1. Water tank is not correctly seated in position.** Locate water tank.
		No water (Issue 2)	**1. The brewhead and NX holder may be blocked.** Descale your machine with the NX holder locked in place.
		Water flow improves	**1. The coffee in the capsule is stale.** Only remove capsules from the flow bag when ready to use.
			2. We only recommend the use of Dualit NX Capsules.
No coffee flowing when using the coffee filter holder	**THE COFFEE FILTER HOLDER TEST:** Dispense water through the Coffee filter holder. Ensure **NO** pod or ground coffee is inside.	**No water** (Issue 1) (If no water, stop after 5 seconds)	**1. Water tank is not correctly seated in position.** Locate water tank.
		No water (Issue 2)	**1. The coffee filter holder and its showerhead may be blocked.** Descale your machine with the coffee filter holder locked in place.
		Water flow improves	**1. The coffee in the pod is stale.** Only remove pods from the flow bag when ready to use.
			2. We only recommend the use of Dualit ESE Pods.

GUARANTEE

This appliance is of excellent quality and construction. However, if any defects in materials or workmanship do appear during the relevant guarantee period, we will, at our discretion, either repair or replace the defective parts, free of charge, subject to the terms and conditions of our Guarantee shown below.

This Guarantee covers both parts and labour. Carriage is not included.

Your Guarantee period is as follows:

- 1 year

This Guarantee provides benefits which are additional to, and do not affect, your statutory rights. This Guarantee does not cover the cost of returning the product to the dealer from whom it was purchased or to ourselves. This Guarantee applies only to products sold and located in mainland Great Britain. It does not cover liability in respect of or replacement of plugs, cables or fuses and also does not cover defects due to:

- Failure to use or maintain product in accordance with Dualit's instructions.
- The product being connected to an unsuitable electricity supply.
- Accidental damage to or abuse or misuse of the product.
- Product modification except by Dualit or approved agent.
- Dismantling of or interference with the product.
- Theft or attempted theft of the product.

Before returning any product under this Guarantee, please check that:

- You have followed the product instructions correctly.
- Your mains electricity supply is functional.
- The defect is not due to a blown fuse.

If you wish to claim under this Guarantee you should:

- Send the product, postage or carriage paid, to the dealer from whom it was purchased or to Dualit direct.
- Ensure that the product is clean and packed carefully (preferably in its original carton).
- Enclose details of your name, address and telephone number and when and where the product was purchased, together with proof of purchase (e.g. a till receipt).
- Give exact details of the nature of the defect.

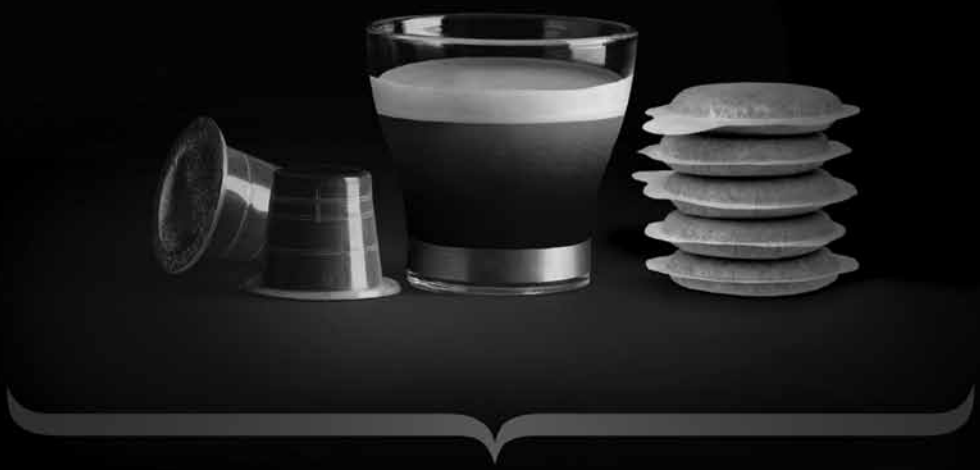
This Guarantee does not cover any other claims whatsoever, including, without limitation, any liability for incidental, indirect or consequential damage, nor does it cover any claims for conversion or modification or for the costs of repair carried out by any third party without the prior consent of Dualit. If replacement parts are fitted to the product this will not extend the period of the Guarantee.

For further advice contact the Dualit customer helpline on +44 (0)1293 652 500 (09:00 to 17:00 Monday to Friday).

Alternatively, email Dualit at info@dualit.com or visit www.dualit.com

Dualit®

NX COFFEE CAPSULES & ESE COFFEE PODS



EXPLORE THE WORLD OF COFFEE AT

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Dualit Limited County Oak Way Crawley
West Sussex RH11 7ST
Telephone: +44(0)1293 652 500
Facsimile: +44(0)1293 652 555
Email: info@dualit.com Web: www.dualit.com